

Notification



Notice of utility works - West End Road area

December 2019 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. From 6 January we will be carrying out utility surveys in your area. The surveys will help us understand the condition and location of utility services and how best to protect them while we are building HS2.

What we are doing – Ground Penetrating Radar

We will be carrying out utility surveys in the West End Road area for a short period in the next three months. First, we will put small studs on the ground to set up the survey area. Then scanning equipment will be used to create a map of the utility services below the ground and then they will be marked using biodegradable spray paint. We will use cameras to take site photos of the completed work.

What we are doing – CCTV Surveys of the sewer systems

We will also be carrying out surveys to investigate the condition of the drainage. Should we find a blockage we may need to flush the drainage system with a high-pressure water jet to carry out our investigations.

How this might affect you

A temporary lane closure will be needed for a very short period to protect staff carrying out the surveys. Some of the surveys will take place in the footway. You will still be able to travel and walk through the area but may be asked to wait for a short time. Your utility services will not be affected during the surveys

If any parking restrictions are needed it will be indicated on street furniture in the week before activity begins

The dates and locations of the surveys may change and we may need to carry out further surveys in your area. To sign up for these updates please visit www.hs2inhillington.co.uk

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434

or email hs2enquiries@hs2.org.uk

Duration of works

From 6 January the works will take place for a short period within a three month window

The stud work will happen during the day then the surveys will happen at night

What to expect

Monday to Fridays 8pm to 6am (although the stud work in preparation will happen during the day)

We may be on site for an hour before the start and/or the end of the shift. Please note that these works are very short in duration

Survey equipment includes tripods and trolley mounted vehicles. A jetting lorry and drainage survey van will be present for the CCTV surveys should a blockage be found

What we will do

We will provide access to your property at all times

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www.hs2.org.uk

Approximate location of survey works on and around West End Road



Approximate location of works

West End Road

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:

www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website: www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email
hs2enquiries@hs2.org.uk

Write to:

**FREEPOST
HS2 Community Engagement**

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

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What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit:

<https://www.groundwork.org.uk/hs2funds>

